



Job Title: 988 Peer Specialist

FLSA Classification: Non-Exempt

Employment Type: Full Time, Monday - Friday, Days

Wage Classification: \$15.14 - \$19.91/hr.

Reports to: Crisis Stabilization Manager

Revised Date: 02/03/2025

Job Summary:

A Peer Specialist is a team member who self-identifies with lived experience of mental health and/or substance use challenges. The Crisis 988 Peer Specialist will be responsible for providing following-up support to individuals who have had their 988-contact referred for further local services. Follow-up services involve helping fellow peers cultivate independence, self-confidence, self-determination, and self-esteem. The Peer Specialist will work to empower those with substance use/mental health symptoms to explore new options, resources, relationships, feelings, attitudes, and rights, and will serve as a mentor, educator, and advocate. 988 Crisis Peer Specialist will report directly to the Manager of the Crisis Stabilization program.

Reasonable accommodations may be made to enable individuals with disabilities to perform these essential functions.

Journey Mental Health Center upholds a strong commitment to Diversity, Equity, and Inclusion (DEI) that guides our daily operations. We foster a caring community for all individuals to feel a sense of belonging. We prioritize delivering services that are centered around ensuring fairness and inclusivity for all. We are dedicated to demonstrating courage and initiative within our agency and community to actively dismantle structural oppression for all affected communities.

Duties/Responsibilities:

- Connecting with individuals within 48-72 hours after their initial referral to local services
- Helping individuals establish ongoing care or supporting individuals in reconnecting to current providers, if applicable
- Providing assistance navigating the behavioral health system of care, if needed
- "Closing the loop" with 988 regarding individuals referred from 988 to Journey, when protocols and agreements for doing so are established
- Supporting in the developing or updating response and crisis plans as requested



- Working with individuals to learn healthy coping skills & self-care; locate community resources such as food pantries, volunteer activities, and social outlets
- Meeting with peer in their own homes, the community, at designated offices and/or by phone as needed to ensure continued stability and progress towards goals
- Coordinating with colleagues in crisis stabilization and in the crisis unit if the individual receiving peer support services is actively suicidal or at risk of harm to self/other

Education and Experience:

Education/Licensure

ESSENTIAL

- Current Certification as Peer Support Specialist (renewal every 2 years)

Experience

ESSENTIAL

- Experience working with individuals who have experienced a mental health crisis
- Commitment to providing culturally and linguistically appropriate services
- Ability to communicate effectively (both orally and in writing).
- Ability to work effectively with an interdisciplinary team with a positive and creative attitude.
- Ability to work independently and remain organized and efficient.
- Superior ethics and interpersonal boundaries as evidenced.
- Access to a reliable vehicle and unrestricted driver's license

PREFERRED

- Bilingual English, Spanish, Hmong

Physical Requirements:

- Requires driving, sitting, standing, light lifting, bending, and reaching; and the ability to use and operate standard office equipment, including computer, calculator, phone, printer, cell phone, facsimile, etc.

Working Conditions

- May require evening or weekend hours depending on program needs.

Journey Mental Health Center provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.



This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation and training.