

The data in Report 1 is from the questions pertaining to: Peer Specialist Training, Employment/Support, Certification Exam, Recertification and Continuing Education questions.

The survey from the WI Peer Specialist Advisory Committee went live on March 27, 2013 and closed at midnight on April 30, 2013. It was sent to 247 WI-CPS on March 27, 2013 and we have a total of 137 responses. Of those responses 109 fully completed the survey and 28 partially completed it (not all respondents answered each question); 109 did not respond. One email bounced back. WI-CPS had over a month to complete the survey and SurveyMonkey™ sent automatic reminders every Wednesday to those who had not responded asking them to please take the survey. Two people reported difficulty in submitting the survey.

*Qualitative data only, no essay comments are in this summary.

Training Questions

| Which of the approved Peer Specialist Trainings did you complete? | | |
|---|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| DBSA | 13.4% | 18 |
| NAPS (GEP) | 27.6% | 37 |
| NAPS (ILR) | 10.4% | 14 |
| NAPS (Other) please list the trainers in the comment field | 7.5% | 10 |
| CAP (NAMI) | 12.7% | 17 |
| RI (Recovery Opportunity Center) (Formerly META) | 14.2% | 19 |
| Training Waiver (valid from January 2010-October 2012) | 14.2% | 19 |

| What year did you complete your training? | | |
|---|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| 2003 | 0.7% | 1 |
| 2004 | 1.5% | 2 |
| 2005 | 0.7% | 1 |
| 2006 | 5.2% | 7 |
| 2007 | 4.5% | 6 |
| 2008 | 7.5% | 10 |
| 2009 | 8.2% | 11 |
| 2010 | 16.4% | 22 |
| 2011 | 20.9% | 28 |
| 2012 | 34.3% | 46 |

Employment/Support Questions

| Have you ever been employed as a Certified Peer Specialist? | | |
|---|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Yes | 66.1% | 76 |
| No | 33.9% | 39 |

| Would you like to be employed as a Certified Peer Specialist? | | |
|---|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Yes | 89.8% | 88 |
| No | 10.2% | 10 |

| Would you be willing to relocate for a Certified Peer Specialist job? | | |
|---|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Yes | 11.1% | 12 |
| Depends | 38.9% | 42 |
| No | 50.0% | 54 |

| Are you currently employed as a Certified Peer Specialist? | | |
|--|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Yes | 53.0% | 61 |
| No | 47.0% | 54 |

| Is your employer familiar with the Certified Peer Specialist Job Description? | | |
|---|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Yes | 76.5% | 75 |
| Not Sure | 12.2% | 12 |
| No | 11.2% | 11 |

| Does your employer understand and embrace the concept of recovery as it relates to mental health and incorporate recovery values within their agency? | | |
|---|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Always | 58.4% | 52 |
| Usually | 25.8% | 23 |
| Sometimes | 12.4% | 11 |
| Never | 3.4% | 3 |

2013 WI Peer Specialist Advisory Committee Survey to WI Certified Peer Specialists
Report 1 of 3

| Is your Employer familiar with the following recovery focused approaches to care? (Check all that apply) | | |
|---|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Trauma Informed Care | 78.3% | 65 |
| Consumer Choice and Empowerment | 86.7% | 72 |
| Wellness Recovery Action Plans | 88.0% | 73 |

| Would you feel comfortable seeking support from your supervisor if you were experiencing symptoms related to your work environment or job duties? | | |
|---|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Yes | 65.2% | 58 |
| Maybe | 19.1% | 17 |
| Not sure | 7.9% | 7 |
| No | 7.9% | 7 |

| Do you receive support from other employees in your workplace that are not Certified Peer Specialists? | | |
|--|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Yes | 62.8% | 54 |
| Some | 31.4% | 27 |
| None | 5.8% | 5 |

| Do you receive support from other Certified Peer Specialists either in the workplace or from outside the workplace? | | |
|---|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Yes | 81.8% | 72 |
| No | 18.2% | 16 |

| How many hours are you currently working as a Certified Peer Specialist? | | |
|--|----------------|--|
| Answer Options | Response Count | |
| | 90 | |
| <i>Range of reported hours worked</i> | 5-40 | |
| <i>Average of hours reported</i> | 17.6 | |

Of the 90 responses only 61 actually gave a numerical answer

| What hours are you currently working? (Check all that apply) | | |
|--|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Mornings | 87.7% | 64 |
| Afternoons | 90.4% | 66 |
| Evenings | 39.7% | 29 |

2013 WI Peer Specialist Advisory Committee Survey to WI Certified Peer Specialists
Report 1 of 3

| | | |
|--------|------|---|
| Nights | 8.2% | 6 |
|--------|------|---|

| What days do you typically work? | | |
|----------------------------------|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Monday-Friday | 77.2% | 61 |
| Weekends | 0.0% | 0 |
| Both | 22.8% | 18 |

| What is your current hourly wage? | |
|-----------------------------------|--------------------------------------|
| Answer Options | Response Count |
| | 77 |
| <i>Average reported wage</i> | \$12.19 per hour |
| <i>Pay range reported</i> | \$7.50 per hour to \$32,000 per year |

| Do you consider this a living wage? | | |
|-------------------------------------|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Yes | 42.9% | 30 |
| No | 57.1% | 40 |

| Based on your job description, daily work requirements and cost of living in your area what do you believe your hourly wage should be? | |
|--|----------------|
| Answer Options | Response Count |
| | 82 |
| <i>Range of wages reported</i> | \$9-\$25/hour |

| How many hours would you like to be working as a Certified Peer Specialist? | |
|---|----------------|
| Answer Options | Response Count |
| | 82 |
| <i>Hour range reported</i> | 8-40 |
| <i>Average hours from those who gave numerical data</i> | 26 |

2013 WI Peer Specialist Advisory Committee Survey to WI Certified Peer Specialists
Report 1 of 3

| What benefits do you receive from your employer? (Check all that apply) | | |
|--|-------------------------|-----------------------|
| Answer Options | Response Percent | Response Count |
| Health Insurance | 27.8% | 20 |
| Paid Vacation | 43.1% | 31 |
| Paid Sick Time | 34.7% | 25 |
| Flexible Hours | 59.7% | 43 |
| Work From Home | 20.8% | 15 |
| Other (please specify) | 30.6% | 22 |

| Would you like to work full time if health insurance benefits were available to you? | | |
|---|-------------------------|-----------------------|
| Answer Options | Response Percent | Response Count |
| Yes | 56.3% | 54 |
| Not sure | 21.9% | 21 |
| No | 21.9% | 21 |

| What are the barriers to your working full time? (Check all that apply) | | |
|--|-------------------------|-----------------------|
| Answer Options | Response Percent | Response Count |
| No full time available | 37.9% | 33 |
| Loss of state/county benefits | 36.8% | 32 |
| Child care | 3.4% | 3 |
| Fear of relapse | 29.9% | 26 |
| Lack of transportation | 9.2% | 8 |
| Other (please specify) | 50.6% | 44 |

| Were you notified of your rights to consult a benefits specialist prior to employment? | | |
|---|-------------------------|-----------------------|
| Answer Options | Response Percent | Response Count |
| Yes | 29.3% | 24 |
| Not sure | 25.6% | 21 |
| No | 45.1% | 37 |

Certification Exam questions

| Did the exam address what you were taught in your training? | | |
|---|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Yes | 58.3% | 67 |
| Some | 34.8% | 40 |
| No | 7.0% | 8 |

| Did the exam address what you are doing in your employment as a Certified Peer Specialist? | | |
|--|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Yes | 46.9% | 45 |
| Some | 46.9% | 45 |
| No | 6.3% | 6 |

| Did you utilize a study guide to prepare for the exam? | | |
|--|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Yes | 71.2% | 79 |
| No | 26.1% | 29 |
| Could not find one | 2.7% | 3 |

| If you utilized a study guide did you find it helpful? | | |
|--|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Yes | 67.0% | 61 |
| Some | 23.1% | 21 |
| No | 9.9% | 9 |

| Prior to the test did you participate in a study group? | | |
|---|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Yes | 40.5% | 45 |
| No | 56.8% | 63 |
| Could not find one | 2.7% | 3 |

| Would you be interested in starting/leading a study group? | | |
|--|--|--|
|--|--|--|

2013 WI Peer Specialist Advisory Committee Survey to WI Certified Peer Specialists
Report 1 of 3

| Answer Options | Response Percent | Response Count |
|----------------|------------------|----------------|
| Yes | 17.9% | 19 |
| Maybe | 40.6% | 43 |
| No | 41.5% | 44 |

Recertification Question

| Do you plan to recertify two years after your initial certification? | | |
|--|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Yes | 63.5% | 73 |
| Not Sure | 10.4% | 12 |
| No | 1.7% | 2 |
| Already recertified | 24.3% | 28 |

Continuing Education Questions

| Are you able to find affordable continuing education opportunities? | | |
|---|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Some | 63.3% | 69 |
| Few | 12.8% | 14 |
| Having difficulty finding affordable opportunities | 23.9% | 26 |

| Does your employer cover the cost of continuing education? | | |
|--|------------------|----------------|
| Answer Options | Response Percent | Response Count |
| Yes | 24.2% | 22 |
| Sometimes | 40.7% | 37 |
| No | 35.2% | 32 |

Reports 2 and 3 are for The Peer Specialist Advisory Committee and WI-DHS/BPTR staff for curriculum and training reviews.

Survey development: Molly Cisco and Luann Simpson

Approved by: WI Peer Specialist Advisory Committee of the RITF

Formatted by: Laleña Lampe WI-DHS/BPTR

SurveyMonkey™ template input, distribution, tracking & reports analysis: Alice F. Pauser